# Consumer Law Quick Resources

## Submit a Complaint

• WA Attorney General's Office

http://www.atg.wa.gov/file-complaint or Katherinem5@atg.wa.gov (foreclosure-related only)

• Consumer Financial Protection Bureau

https://www.consumerfinance.gov/complaint/

• Federal Trade Commission and WA Dept. of Financial Institutions https://www.ftc.gov/

http://www.dfi.wa.gov/consumers/file-complaint

## Request a free credit report

Annual Credit Report.com

https://www.annualcreditreport.com/

## **Housing Counselors**

Washington State Homeownership Resource Center http://www.homeownership-wa.org/ or 877-894-4663

• U.S. Dept. of Housing and Urban Development (HUD) https://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm

#### **Credit Counselors**

• U.S. Dept. of Justice Approved Credit Counseling Agencies https://www.justice.gov/ust/list-credit-counseling-agencies-approved-pursuant-11-usc-111

• Seattle-King County Financial Empowerment Network ("Everyone Is Welcome") http://www.everyoneiswelcome.org/bank-on/financial-education-providers/

American Financial Solutions http://www.myfinancialgoals.org/

#### Student Loan Debt

• Attorney General's Office http://www.atg.wa.gov/studentloanresources

• Student Loan Borrower Assistance (National Consumer Law Center) http://www.studentloanborrowerassistance.org/

• U.S. Department of Education, Federal Student Aid https://studentaid.ed.gov/sa/ (to find out if fed loans https://www.nslds.ed.gov/npas/index.htm)

#### Financial Literacy Tools

Consumer Financial Protection Bureau ("Your Money, Your Goals") https://www.consumerfinance.gov/your-money-your-goals/

 Seattle-King County Financial Empowerment Network ("Everyone Is Welcome") http://www.everyoneiswelcome.org/community-resources/financial-resources/

• Consumer Education and Training Services ("CENTS") http://centsprogram.org/

# Bankruptcy

Northwest Consumer Law Center http://www.nwclc.org/

#### Washington Law Help

http://www.washingtonlawhelp.org/

#### National Consumer Law Center

https://www.nclc.org/